\* This message is being sent to all EDFacts Submitters - also available online at <a href="https://www.ed.gov/edfacts/support.html">www.ed.gov/edfacts/support.html</a> \*

**NOTE:** Due to the STATS/DC Conference and ED*Facts* Coordinators Meeting next week, there will be no PSC Support Update.

#### **NEW!** 2013 EDFacts Profiles Posted to ERS

The 2013 EDFacts Profiles have now been posted to the EDFacts Reporting System (ERS) for your use. These Profiles contain key education data for each state, congressional district, and school district. The Profiles may be accessed through the following links:

- Congressional District Profile: Public Reports > EDFacts Data Profiles and Score Cards > EDFacts Congressional District Profiles > EDFacts CONGRESSIONAL DISTRICT PROFILE (PROFILE06).
- School District Profile: Public Reports > EDFacts Data Profiles and Score Cards > EDFacts School District Profiles > EDFacts School DISTRICT PROFILE (PROFILE05)

The Congressional District Profiles are shared with Members of Congress, but are not publicly released. The School District Profiles are for internal U.S. Department of Education use only and are not publicly released. State access to the Congressional and School District Profiles is limited to each state's own districts.

Please contact the Partner Support Center if you have any questions regarding the 2013 ED Facts Profiles.

#### **NEW!** IDEA Data Displays Posted

OSEP posted an IDEA Data Display document using ED*Facts* data. The document is one of the attachments included in the IDEA Part B Annual Performance Report (APRs) response from OSEP. Each state Data Display may be accessed at the following link:

http://www2.ed.gov/fund/data/report/idea/partbspap/allyears.html

## Reminder: File C168 Changing Name to Charter LEA

The file C168 is going through a name change. The new file specification will be posted this week, and updates to the system will be made in the near future to indicate the name change. The file's new name will be Charter LEA. Along with the name change,

guidance on page 2 of the file will be altered slightly. As you prepare your file for the August submission deadline please be sure to make note of these changes.

#### Reminder: CSPR SY2012-2013 Documentation Available

Links to the SY 2012-13 CSPR Word Documents are now available on ED.gov at the ED*Facts* Initiative Page (http://www2.ed.gov/about/inits/ed/edfacts/index.html).

### Reminder: Discipline Incidents and Truant Data Quality Outreach

PSC sent outreach to states last month requesting a review of data quality issues identified in their SY2010-11 and SY2011-12 discipline incidents (C030/DG523) and truants (C163/DG664) data. In addition, states are asked to verify that SIG schools missing from both these files can be interpreted as zeros. Data was to be verified and resubmitted to ESS, if necessary, by July 8<sup>th</sup>, 2013. If your state has not addressed this outreach, please do so and contact PSC immediately.

## Upcoming Due Dates and Reminder to Update SSP as Necessary

SY 2012-13 Files
Oll-Charter Files (Due August 31)

168 - Charter LEAs

NOTE: When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.

## **EDFacts System Status**

This is to provide the current status of the ED Facts Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 79

Files Processed: 46 (0 superseded, 31 had errors)

Average File Processing Time: The average processing time was 1 minute 02 seconds. (Excluding Superseded files)

# Support Issues, Solutions, and Metrics

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 9.759days
Tickets not requiring escalation: 0.1.635 days
Response time to e-mail inquiries: 0.005 hours

Thank you, PSC

EDFacts Partner Support Center

Telephone: 877-457-3336 (877-HLP-EDEN)

Fax: 888-329-3336 (888-FAX-EDEN)

TTY/TDD: 888-403-3336 (888-403-EDEN)

EDEN\_SS@ed.gov

www.ed.gov/edfacts/support.html

For general feedback on PSC support, contact: Joe Murphy